

**HOPE**  
*foundation*  
(an affiliate of HOPE worldwide)

**HOPE**  
*worldwide*  
**INDIA**

# CHAMPIONS FOR CHANGE

ANNUAL REPORT 2009



---

#### CREDITS

Direction:  
Saji Cherian

Photography & Design:  
Arockia Xavier. J

Content:  
Sereng Alva

# CHAMPIONS FOR CHANGE

This annual report is dedicated to the champions of poor who make our work possible. Their unwavering love and care for the sick, poor and deprived continue to spur us to change lives and produce amazing turnarounds. Day to day they are working hard to build our society, with important jobs in government institutions, corporate, and society as a whole. They want to give back. And we are so glad that we have a chance to work together with them to make their dreams for the poor a reality.

# CONTENTS

Programme locations _____	03
Statistics _____	04
About us _____	06
Centre of HOPE _____	07
Letter from CEO _____	08
Children _____	10
Education _____	20
Health _____	34
Employability _____	44
Donors _____	56
Thank you _____	58
Financial Summary _____	60

# PROGRAMME LOCATIONS



Operating in  
**25**  
cities/towns/villages

# STATISTICS

Name of the Centre of HOPE	CHILDREN	EDUCATION	HEALTH*	EMPLOYABILITY	TOTAL Total number of beneficiaries per Centre of HOPE
CoH <b>Delhi</b> Village of HOPE & Ashakiran	Ashakiran (171) Programme for the mentally challenged children		Leprosy Clinic (1,680 monthly), Dental Clinic (454), TB programme (38), Health Centre - Ashakiran (750)	Computer Training (269), Sewing School (65), Life Skills (176), Tuition Centre (57)	3,660
CoH <b>DELHI</b> Asharan orphanage	Orphanage (70), Adoption (10), Restorations (28)				108
CoH <b>DELHI</b> Sonia Vihar		Tuition Centre (190)	Primary Urban Health Centre (50,984), Health Education and Mobilisation (194,920), Health Centre (3,271)	Computer Training (219), Sewing School (72), Beauty Culture School (98), Micro-Credit (100)	249,854
CoH <b>DELHI</b> CDP		Nursery and Primary school (260), Non-Formal School (176)			436
CoH <b>GUWAHATI</b>		Nursery (26), Kintergarten (22), Primary (16), Tuition Centre (60)		Flower making (109), Jute (136), Tailoring (7)	376
CoH <b>JODHPUR</b> Pali		Spoken English (963)			963
CoH <b>BHUJ</b>		Nursery & Primary School (300), Pre-Nursery (38)			338
CoH <b>KOLKATA</b> Ranchi		Play-school and Mid-day Meal (94), Non- Formal school (31)		Computer (70), Spoken English (10)	205
CoH <b>MUMBAI</b> Pune		School computer lab (825), Tuition Centre (224)		Computer Training (Mumbai & Pune) (248), Spoken English (Pune) (60)	1,357
CoH <b>HYDERABAD</b>		Primary School and Mid-day Meal (217), E-learning (123), Computer Education (365)		Computer Training (135)	840
CoH <b>BANGALORE</b>		Primary School and Mid-day Meal (388)	Primary Health Clinic (5,940)	Computer Training (922)	7,250
CoH <b>BANGALORE</b> Hostel	Hostel (52)			Tailoring (56), Computer Training (43)	151
CoH <b>CHENNAI</b> Tirunelveli	AIDS home of HOPE (51), Child care in Paediatric ward (480), Home (Tirunelveli) (50)		Cremation program (93)		674

\* Health statistics include populations that depends on our health programs for regular care and health education.

# 2009

Name of the Centre of HOPE	CHILDREN	EDUCATION	HEALTH*	EMPLOYABILITY	TOTAL Total number of beneficiaries per Centre of HOPE
CoH CHENNAI VTC & School		Nursery and Primary School (224)	Tuberculosis eradication (354)	Computer (556), 3E Learning (324)	1,458
CoH PUDUPATTINAM		Nursery and Primary (240), Computer Training (240), Disaster Management Programme (300)	Primary Health Clinic (5,953)		6,733
CoH THARANGAMBADI Chinnankudi & Chandrapady		Nursery & Primary Schools and Mid-day Meal (597), Tuition centre (216),		Computer (92), Sewing (35)	940
CoH NAGAPATTINAM				Computer (434), Sewing (154), Electrical appliances (64), Masonry Training (135), Mobile Service (58), Elite Training (274), Micro-Credit (361), Hardware services (61), Welding (42)	1,583
CoH TRICHY	Orphanage (48)				48
CoH ARIYALUR Dalmiapuram	Malnutrition care (168), Immunization care (87)	3E coaching (349)	Primary Health camp (1456), Maternal care (168), Blood testing (49), Health counseling (399), Cattle care (273)	Driving Training (61), Sewing (51), Embroidery (43), Basic Computer Course (102), Spoken English (23), Micro-credit (9)	3,238
CoH KOCHI Trivandrum & Kottayam			Old Age Home (11), Tuberculosis Eradication (28)	Computer Training (32)	71
ICoH PANIPAT		Play School and Mid-day Meal (179), Tuition Centre (158)		Computer (103), Tailoring (80), Spoken English (23), Embroidery (11), Beautician (30)	584
ICoH MORADABAD		Play School & Mid-day meal (138), Tuition Centre (292)		Computer Training (95), Tailoring (114), Spoken English (74), Beautician Centre (70)	783
ICoH MUMBAI		Play School (31), Tuition Centre (259), Computer Lab (1,541)		Computer Training (210), Spoken English (91)	2,132
ICoH BANGALORE		Tuition Centre (463)		Computer Training (276), Spoken English (82), Tailoring (76)	897
ICoH CHENNAI		Pre-school (97), Computer lab (1,654), Tuition Centre (177)		Computer Training (177), Tailoring (137), Spoken English (67), Tally (37), Personality Development (85)	2,431
<b>TOTAL</b> Total number of beneficiaries per category	<b>1,215</b>	<b>11,473</b>	<b>266,821</b>	<b>7,601</b>	<b>287,110</b>

Directly touched over **285,000** lives in 2009

# ABOUT US

**MISSION:** Bringing hope. Changing lives.



HOPE *foundation* and its sister charity HOPE *worldwide* (India) are independent affiliates of HOPE *worldwide*, Ltd. Our aim is simple, to bring hope to those with no hope. To change the lives of everyone we come into contact with our donors, volunteers, staff, NGO partners, government, and the poor whom we serve.



HOPE *worldwide* provides non-sectarian assistance to millions of needy people per year in over 60 nations. It works with partners like USAID, ADB, Ford Foundation, UN, Global Fund, World Bank, governments across the world, and many other leading organizations. It has been recognized as "exceptional" in its sound fiscal management by Charity Navigator, with an extremely rare six consecutive four-star ratings from 2001 on. Known for best practices in a number of fields, with a variety of partners around the world, HOPE *worldwide* is recognized for its compassion and high value per dollar donated.

Our mission is to provide sustainable, capacity-building health and education programs, through staff and volunteers, which empower children and other vulnerable individuals. HOPE *foundation* was established as a charitable society in 1991. We have FCRA clearance, 12A tax-free status, and 80G Income tax exemption for donors. We are regularly audited by the government and our corporate auditors and believe in complete honesty and transparency. We have many partners and friends around the country, and we are operating in 25 cities in India, with over 100 programs meeting a variety of needs. We also are working in Bangladesh, Sri Lanka, Nepal, Pakistan, and Afghanistan.

At present we have twenty five Centres of HOPE across India, serving the poor in about 25 cities, towns and villages, with nearly 300,000 lives being touched each year. Services range from the care of seniors, orphans and dying HIV/AIDS victims, to education and vocational training for nearly 11,500 children and 7,500 young people, to far-reaching healthcare and health awareness programs impacting hundreds of thousands. We dream that together with our partners we can see Centres of HOPE growing in cities, towns and villages across the nation, empowering the poor to also take part in India's new economic boom.

# CENTRE OF HOPE

- Helps people
- Helps people to help themselves
- Helps people to help each other

The "Centres of HOPE" idea is the framework which is helping us organize and develop our work. This idea was pioneered in the Village of HOPE from the earliest days of our work. It has been refined in city of Bhuj, at the epicenter of the Gujarat earthquake. It developed further through the opening of the "Divya Orphanage" in Trichy several years ago. Now we have Centres of HOPE in cities and towns all over India. A Centre of HOPE is not necessarily a building, or a specific location. It is rather a collection of programs, integrated together to serve the poor and needy in a specific community. Centres of HOPE often have satellite "mini-centres" where similar activities are carried out. Centres of HOPE tend to focus on HOPE *worldwide's* longstanding areas of competency and activity: children, education, health, employability, and outreach. Different centres have different mixes of these components, depending on local needs as well as donor priorities. A Centre of HOPE allows us to help people, to help people help themselves, and to help people to help each other.

What are the advantages of a "Centre of HOPE"?

- It provides a place to help people have a focal point for community development, transformation and empowerment, bringing together volunteers, donors, staff and clients (the poor and needy).
- It helps people help themselves, by providing skills and connections they can use to lift themselves out of poverty.
- It helps people to help each other, empowering local "champions" and heroes to help their own communities and create sustainable development.
- It is a nodal point where training and capacity building can occur for local development.
- It provides a structured environment for volunteers to effectively help the poor, who upon returning to their nations bring other resources and partners into the HOPE *worldwide* circle of friends.
- It is a place of love, where an atmosphere of hope and faith infuses all who come into contact with the centre. This encourages the poor and ensures that HOPE *worldwide's* ethos of compassion and faith are not just "top-down" but organization-wide. Centres of HOPE bring hope and change lives!

It is a centre of excellence: a place of inspiration and creativity, where innovative, grassroots community-development micro-experiments incubate and develop. Proven practices are replicated rapidly via our united family of program managers and other partners (including government) in India and South Asia.

# Letter from the **CHIEF EXECUTIVE**

**CHAMPIONS.** We applaud sportsmen for their talent on the playing field and in major competitions. We exult when our favorites win a singing contest, or an election. Yet who are the real champions in our world today?

As we help the poor around South Asia, especially in India, we are privileged to run into true heroes every single day. Women who courageously raise their children without a man in the house, surviving on a few hundred rupees a month, working incredibly hard in horrible conditions to give their children opportunities they never had. Children living in terrible situations who are grateful to have a school uniform, a hot lunch, and a chance to learn. Young people excited to learn English and other skills so they can get better jobs and help their families. Volunteers who have very little money or education, but what they lack in technical skills they make up for ten-fold in heart, as they help their neighbors and friends to change their lives. We meet these champions every day as HOPE *worldwide* and HOPE *foundation's* staff work in the field helping people one at a time.

Last year's annual report highlighted another kind of champion, the members of our staff. We are so grateful for each one of them. We are a family. We are not perfect, but we are growing better each year. Thank you for loving the poor as you love yourselves. Thank you for your sacrifices. Thank you for your smiles and your faith that your work can bring a better tomorrow for those who have nothing.

This year we want to focus on the champions of the poor who make our work possible. Day to day they are working hard to build our society, with important jobs in government institutions, corporate, and society as a whole. They have the wisdom and the resources to make a difference in this world, and they have earned their positions of influence through many years of toil and effort. They love their families, they love their fellow workers, and they love their country. They want to give back. And we are so glad that we have a chance to work together with them to make their dreams for the poor a reality.



**Mark Templer**  
*Chief Executive Officer*

## **Champions in Service**

HOPE *worldwide's* and HOPE *foundation's* programs are organized by "Centres of HOPE," which provide a holistic package of services to touch the lives of individuals. We help communities transform themselves through improved knowledge, services, and skills. There are four focus areas for our work in India: education, children, employability, and health. The champions we partner with make these centres possible.

We have programs to take care of people who have no one who cares: orphans, abandoned HIV/AIDS-positive widows, and the mentally disabled. These include orphanages in Trichy, Bangalore and New Delhi; "AIDS Homes of HOPE" in Tirunelveli and Chennai; and Asha Kiran, a government centre for 750 mentally disabled people in New Delhi where we run medical and educational programs. About 1,200 people per year benefit directly from these intensive care programs.



**Ian Correa**  
Chief Development Officer



**Gimms Andrews**  
Chief Operating Officer



**Dr. Ashok Prabath**  
Chief Program Officer

Children have always been a focus of our work, and we educate and feed over 11,500 children every year. Many of these were involved in child labor prior to attending our schools; others simply stayed at home taking care of siblings, or playing in the streets. We provide these children with high-quality, English-medium education (often with computer learning as well).

Training is the bridge to the incredible opportunities available in the booming Indian economy. We work with young people to teach them computer skills, English, life skills, financial literacy, beauty skills, tailoring, whatever they need to move ahead in life, depending on the local economy. Over 7,500 young people received valuable vocational training from us in 2009. In many of our programs we also have placement officers who work with local businesses to help our trainees get jobs that pay much better than the jobs they had before their training. For example, thousands of trainees in our "Industrial Centres of HOPE", sponsored by Wal-Mart, have seen their average income grow nearly five-fold after training, from 583 rupees to 2614 rupees per month. Micro-credit initiatives now supplement our training programs and have helped create and expand hundreds of businesses in 2009.

Health is one of the biggest challenges faced by the poor in India. We have a malnutrition rate higher than that of sub-Saharan Africa. Millions of children suffer and die needlessly from preventable, curable diseases like diarrhea and pneumonia, or from malnutrition or neonatal ailments. We work directly with communities to provide health education and sustainable linkages to government health systems. We empower the poor to understand what their families need in terms of nutrition, and how to seek care in a timely fashion, when it still can make a difference.

### Champions in Partnership

This annual report highlights some of the unique strengths of HOPE *worldwide's* work in India. We have strong, on-the-ground, hands-on experience in **public health**. We have been quick responders when **disasters** have struck, and we stay long after the media have left to continue helping communities rehabilitate and transform themselves. Our partners have encouraged us to consider ways of making our programs more **sustainable** and replicable. And as our knowledge and experience has grown, we've been blessed to be able to **build the capacity** of other organizations and partners as we work together to help the poor. We welcome **volunteers and visitors** and we invite you to come and see our heroes at work.

We are very thankful to all our champions. We really appreciate the large commitment shown by groups like USAID, KPMG, Manpower, Wal-Mart, SAP Labs, HR Group, United Way, the Richard Family, the Ariases, Kamal Jetley and Associates and the International Churches of Christ in the UK, Europe and the US. We have enjoyed long-term associations with great groups like Computer Associates, G4S, Aditi, EMC2, Philips, Shetland Islands Council and Sonata. Newer partnerships with GE Capital, Explore!, Project Redwood, Herman Miller, Children's HOPE India, the Government of Delhi, Decathlon Foundation, Bandhua Mukti Morcha (run by Swami Agnivesh, President of the World Council of Arya Samaj) and many other groups and individuals inspire our hearts. You, and many others, are the true champions of our world. Your exploits may not be on TV, but they are felt in the hearts and lives of lakhs of people who woke up with despair but went to sleep with hope because of you.



# CHILDREN

The Indian constitution supports the right of universal education until age 14 and has had a long-standing goal of free and compulsory education for all children between the ages of six and 14. However, India has not been able to achieve this goal till now.

The latest Census inputs suggest that 186,000 children below the age of 14 are engaged as child domestic workers, while the figure for those working in restaurants and hotels is about 70,934.



## PROGRAMMES

Asha Kiran  
Asharan orphanage  
Divya orphanage  
SAP Labs Centre of HOPE  
Arias Home of HOPE  
Child care at paediatric ward  
Care centre  
Malnutrition care  
Immunization care

Directly touched  
**1,215**  
children in 2009

Everyone loves children and that is no more true than in India where family is at the very centre of life. Although India loves their children, still thousands of children roam the streets of major cities around the country and receive neither education, food, clothing, nor a bed to sleep in at night. Abandoned and deprived, many of them are brought to Asharan orphanage in Delhi.

Each child in Asharan is unique; they are like small wonders. It takes a while for them to understand or to be understood. We are grateful that Asharan could look after many new comers, walking with them through their ups and downs until they reach their biological parents in case of lost children and adoptive parents in case of abandoned children. Until then, they all need special attention throughout the day and night. The babies long to be carried and fed; the older ones need love, affection, warmth and a smile to assure them that they are now safe. The ones, who cannot speak, like Riya have needs to be understood. The ones who cannot walk have needs to be carried. We provide.

*Wandering through the streets of Delhi, little Riya was lost. Tugging clothes of passers-by, she was gesticulating wildly, pointing to some direction, but words were not discernible. She was being met with shrugs, push and the usual wave of the hand. With tears in her eyes, Riya sat in one corner, trying to regain her strength to start her quest all over again to ask for help. Her efforts were finally rewarded when a friendly police official saw her plight and took her to the nearest police station. They tried to talk to her, but she just babbled, words coming out as noises. They figured out that she was not begging, but lost and brought her to Asharan. We do not know*



Riya

## CHAMPION SPEAKS

What has impressed me the most in every encounter I have had with the staff who make the mission of HOPE *foundation* a reality, is the utter depth and immovability of commitment to helping people in poverty improve their lives. I have seen the same dedication and compassion in the doorman who guards the entrance of the Asharan orphanage as I have in the women who care directly for the children on a daily basis, and again in the staff charged with the administrative and executive functions of the organization. In each, without exception, there is a deep compassion and a clarity of mission which accounts for the effectiveness of the organization as a whole. It is with their hearts that the staff has succeeded in bringing real transformation and real hope to the people they seek to serve.

### **Bhavna Shyamalan**

*Executive Director,  
M. Night Shyamalan Foundation*



**Rey Alcocer**

Cheerful support of the orphanage in India has a very rewarding experience for me and my family. In the past we supported HOPE *worldwide's* other programs indirectly. Direct involvement with a specific effort has been great. The support of Asharan orphanage was a direct outcome of the vision and passion of Helen Nanjundan (and her husband Mohan). We were very moved and motivated to be a part of the efforts she dreamed and has worked so hard on. We are grateful that we can participate. Our biggest blessing has been the cheerfulness in our hearts. We hope to remain humble and to always remember that what we give is out of what is given to us. We certainly praise those that like many others give their entire life to the right cause of protecting kids and those who in a truly Christian manner, give not from their wealth.



**Tidu and  
Joan Mankoo**

Tidu and I, our family, and the Thames Valley church feel so very privileged to be involved with the work of HOPE *foundation*. It touches our hearts because of the emphasis on exactly this - the good hearts and unselfish nature of the numerous volunteers. These are people that truly believe that all men are equal, and whose compassion stems from gratitude. We are indebted to these women and men for their outstanding example. HOPE *foundation* is also outstanding in that it has achieved so much in a relatively short space of time. It has changed a significant number of lives and has far-reaching goals to continue this invaluable work across the globe. This is exciting and reflects great faith.

As a mum, I am touched in a very special way when I see or hear of children's lives literally being saved. Children are the future - how precious to give them a chance to believe in a better life, a better future - maybe their experience will inspire and motivate them to change the life of another...and so it goes on. This is the miracle that is HOPE *foundation* - that it changes not only the lives of those it helps directly but it transforms the hearts and minds of all involved. It softens hearts and encourages compassion, reminds us of the fragility of life and the momentousness of love for our fellow men, and reflects the outcome of a life of faith.



*what Riya went through when she was with her family or when she was left to fend for herself on the streets. But when she came into Asharan, she calmed down. After examining her, our clinical psychologist deduced that she was unable to speak. But she possesses a normal intelligence. The other day she surprised us all when she came up with beautiful paintings on greeting cards. She loves to read books and write. What a joy to have her with us! At Asharan, she has found a home.*

**B**uilding large cities is the present norm in India. Even as cities are getting dotted with high rise buildings, multi-national companies and residential colonies, the underbelly of these cities are filled with the deprived, who continue to be living on the fringes. The worst affected are children. The city of Bangalore is no exception. It is accounted that there are around 65,000 children living on the streets of this city. These children start living on the streets due to breakdown of family units, escape from abusive parents or guardians, death of the parents, fear of punishment, failure at school and other poverty-related factors. With absolutely nothing to fend for themselves, these street children obviously face a number of challenges on a daily basis such as harassment from the drug dealers. Children as young as seven or eight years old become drug addicts and are regularly abused.

At the SAP Labs Centre of HOPE, such children are provided a safe shelter, medical care and a quality education in an English medium school. They sing, dance, play, study and sleep peacefully at night. A change that they had never dreamt. Amongst the 52 children staying in the home is Rahul.

*From a very young age, Rahul has seen the evil side of*

An estimated  
**186,000**  
children below the age  
of 14 are engaged as  
domestic workers.



Rahul

*humanity up close. His mother was burnt alive by a relative. At this point, their father instead of becoming a guardian to the kids deserted him and his sister. Their grandmother took them under her care but because of her old age she was not able to do much. Rahul would often run away from home and loiter around on railway platforms. He was brought to our home for care and education by government authorities. In a short span, from being a very careless and unruly child he has transformed into an obedient, fun loving and studious child.*

**O**ne is wonderstruck by the joy that the children at the



Photograph courtesy: Pam Durkota

Arias Home of HOPE, located at the outskirts of Chennai exude. As you enter the complex that is home to 39 children, one is greeted with smiles and warm hugs. The children surround you and start conversing in their language, Tamil. It doesn't matter if you do not understand one word of what is being said, it is clear that you are being warmly welcomed. Talking to their caretakers reveal that these children have come through a troubled past, some have had traumatic experiences; almost all of them have been in one time or the other ostracized by their society for being children of HIV infected parents. Although, free from the dreaded disease, their relatives have failed to listen to reason. Left abandoned and to fend for themselves, they were brought one by one to our Arias Home of HOPE in Acharapakkam. Now, they live a perfectly normal life. Going to school and getting educated is what they love the most.

*13 year old Swathy lost her parents to AIDS. She was in her mother's womb when her father passed away, while her mother passed away a few years back. Pushing back her past, Swathy is a very lively and cheerful child. She has a positive mindset and loves to be at the Home. She is one of the best students at the home and is very disciplined and correct when it comes to doing homework. This year, Swathy got an award from the Lioness club of Madambakkam, a district award for her performance for the past three years in academics.*

Apart from the Arias Home of HOPE, care is being provided through the Child care at Paediatric ward at Tambaram, Care centre at Tirunelveli, medical unit at Ashakiran in Delhi, and malnutrition and immunization care at Ariyalur.



Swathy

## CHAMPION SPEAKS



**Jeff Arias**  
Senior Vice President  
Swimways Corporation

I have not come across another organization that combines both the vision and the heart to have the impact on the poor in the world like HOPE *foundation* has. Alex and I feel so privileged to have the opportunity to work with the AIDS Home. We feel like our support is just a small piece to the overall great work being done. After visiting the Home, I couldn't get the song out of my head that the kids sang to us, 'brother won't you help us, sister won't you help us, building up the Kingdom of the Lord.'" We have had the opportunity to visit the AIDS Home a few times, but thinking about the alternative for these kids is unthinkable. Where would they be with out the Home?



## CHAMPION SPEAKS



**Chinda Singh**  
Production Zone Manager  
Oxylane Group

Health is one of the most important things any one can ask for. Being a part of the Oxylane group, working for the promotion of sports, I feel sports has so much to give us, not only professionally but on a personal level as well. Our main goal is to make sports accessible to all. As a part of our CSR in India we have partnered with HOPE *foundation*, Chennai, to enable us to share our goal with the society at large. We are building a multipurpose gymnasium for the children of Arias Home of HOPE. We feel through sports we will be able to build immunity in these children and most of all put a smile on their faces. We appreciate the help HOPE *foundation* has given us by opening our eyes to the needs of society and instilling in each one of us the desire to lend a helping hand in much more than just giving money. It is people like HOPE *foundation* whom we should thank for giving their lives to help orphan children, aged people and also HIV infected patients by bringing color back into their lives.

Early morning on a week day is not the best time to visit Divya orphanage in Trichy. One may not find the children too eager to talk. They seem to be in a hurry. They finish their breakfast quickly, rush to their room to change clothes, pack their bags and rush out to the waiting van. They are off to school!! Divya orphanage falls silent for the next 7 hours. For uncle Karunanidhi and his wife Chitrakala, the hours when the children are in school is the best time to finish their chores, because once the kids come back, their hands are full again. They love the kids as their own. Most of the children have never felt this kind of love before. They come from broken families, orphaned or abandoned by their relatives. Some of them have single parents who have no means to support them.

Conceptualised to support such kids, the Divya orphanage is a dream come true for the Richard family of Trichy. Named after their daughter who left for her heavenly abode, this home provides the best care and educational support for poor children like Maheshwari.

*Tragedy befell Maheshwari and her brother when their parents committed suicide. Maheshwari was not expecting this to happen as life seemed normal to her. Her father would be out on the street everyday to sell his items on a pedal cart.*



*Maheshwari*

*Mom would be at home taking care of the household. Nothing seemed amiss until her parents started having frequent fights over money. Due to erratic sales, their household finance was in bad shape. Her father could not do much and took the easy way out. Mom followed soon, leaving the kids with no future. Left alone they took refuge in the school they were studying in. The management of the school was aware of the Divya orphanage and brought them to our home. Since then, Maheshwari and her brother live at Divya. Life has again turned bright for Maheshwari, and it is reflecting in her beautiful smile.*





## CHAMPION SPEAKS



**Merwin Richard**

For my wife and myself it has been one of the greatest privileges to partner with HOPE *worldwide*. We are both physicians and wanted to make a difference in the lives of the poor and needy. We do not have the time to do the work ourselves. It was a blessing to find a partner we can trust and who is whole heartedly committed to the poor. When we are busy and stressed, it brings a smile to our faces to know that through the orphanage we have impacted the lives of hundreds of children. When we visit the orphanage we can see the changed hearts of these children and the gratitude they have. I truly believe that the benefit to my family and I are far greater than anything we have given to HOPE *worldwide*.



**Jenkin Richard**

It is great to have a partner who can help us build a sustainable project to help the needy. It is truly wonderful to have a partner who can then inspire people to have a passion for that project and generate so much love for the children. There is so much to learn about how to give your resources and heart to the needy in an impacting way and we appreciate HOPE *worldwide*'s patience in teaching us.



# EDUCATION

## **Government primary school at Sangam Vihar, Delhi:**

*"Classrooms at this school - set inside sheds in Sangam Vihar, I Block - are vacant and there are no tables and chairs. Children coming to study either bring rugs from home or sit on floor. They say ceiling fans often get stolen and drinking water is a dream. Loo too lacks any running water and has been locked. The staff in the school says foundation stone for the boundary wall was laid thrice but the wall never came up. Children are not sure of school timings."*

- The Times of India, New Delhi.  
April 28<sup>th</sup> 2010



## PROGRAMMES

- Primary school
- Computer education
- E-learning
- Kindergarten
- Mid-day meal
- Non-formal school
- Nursery school
- Play-school
- Computer lab
- Spoken English
- Tuition centre

Directly touched  
**11,473**  
children in 2009

**M**illions of children grow up without any form of formal education in India. Even after 60 years of India's independence, education seems to be a distant dream for many poor kids of India. Poverty is the main culprit. Living in abject conditions, the poor are forced to make their kids also the breadwinners at a very young age. Child labour is widely prevalent, with many children forced to work in order to supplement a meager family income and therefore they do not attend school.

The Wal-Mart Industrial Centres of HOPE in Bangalore, Panipat, Moradabad, Mumbai and Chennai have been changing lives and bringing hope to many young children through its various programmes for the poor and the underprivileged. The original vision of the program was to help 1000 children and 1000 young people per year through education and training support. The program, however, in keeping with Wal-Mart's emphasis on value for money, has leveraged its funds to create partnerships that have multiplied its impact. Consequently, thousands more children like Keerty have benefitted than planned, while the program has retained its original emphasis on quality.

*Every morning, little Keerty would step out of her house, not to go to school or to play but with a begging bowl in her hand to roam the streets of Bangalore. This was her daily routine. On one such day, Keerty was met by the teachers of the Wal-Mart Industrial Centre of HOPE - Bangalore, who were conducting a survey to open a tuition centre at a government school. Keerty, standing with a bowl in her hand looked at them with pleading eyes. They talked to her and found out about her. They immediately decided to do something about it*



Keerty

During 2009,

**4,989**

children were regularly receiving  
education through the  
Industrial Centres of HOPE

and met her family members. After much cajoling and encouragement, Keerty has left begging and now steps out of her house, every morning, carrying her school books to learn at the tuition centre.

During 2009, 4989 children were regularly receiving education through this program, with an average attendance rate of 93.8%, and a 2.6% dropout rate (versus a goal of 95% attendance and 5% dropout rate). The 445 children in Wal-Mart supported pre-schools improved their test scores from a B- (2.886 average) to an A- (3.793 average) during their 2009 training. The 4454 students in tuition centres improved their pre-training test scores from a B- (2.782 average) to a B+/A- (3.555 average) after attending the tuition centres for a year. Of the 4989 students, 3752 (75.2%) can now read and write English at a basic level, and 2389 (48%) are from factory workers' families. The government schools are very grateful for the assistance, and their own teachers are inspired and encouraged by the HOPE *worldwide* team working alongside them. This successful partnership with Wal-Mart is a model which is being replicated in Bangladesh as well.

Bangladesh is a nation that has a history of extreme poverty. In spite of award-winning microcredit initiatives, the vast majority of people earn less than \$1 per person, per day. Young people often never go to school, or drop out early, because they have to help support their families or take care of younger siblings. Textiles account for 30% of GDP and 75% of exports, creating millions of coveted jobs that have improved the lives of many. Bangladesh is a valuable part of George/ASDA's global supply chain. Thousands of workers benefit from George's orders to firms in this country. Their families and communities benefit from this relationship. Yet there are challenges in this situation which George/ASDA is well aware of, and George is addressing through the Industrial Centre of HOPE in partnership with HOPE *worldwide*. At the centre in Jamgara, Ashulia area north of Dhaka, education and vocational training is being provided to families of factory workers. Children in the centre get a quality education with English-based learning to be emphasized, creating a better-trained and equipped workforce of the future.

## CHAMPION SPEAKS



Of all the moments in my short time at George my most proud is opening the school. This project is so important for the children, the village and the whole issue of sustainability for the Bangladesh garment industry.

**Anthony Thompson,**  
Managing Director,  
George UK



I was very impressed by your team of teachers and helpers. Also, the children were so well behaved and are a credit and testament to the great work you have been doing with them.

**Tony Cooper**  
General Manager  
Wal-Mart Global Sourcing  
Dhaka, Bangladesh

The Indian educational system is the second largest in the world after China. Barack Obama, President of the U.S.A had said in his recent speech "we can't afford our kids to be mediocre in a time when they are competing against kids in China and kids in India." However, much of this progress in education is to be credited to the private institutions which have made it possible for the Indian students to study and work abroad. But back home, despite such a picture of growth to the world, huge gaps remain. Studies estimate that 35% of the world's illiterate population is in India. The school dropout rates in India are as high as 52% with majority being girls. This anomaly is compounded by natural disasters which tend to push back communities decades behind, with little or no scope of education facilities. An answer to these complex phenomena can be found in the schools established by HOPE foundation and HOPE worldwide in the Tsunami-hit villages of Pudupattinam, Tharangambadi, Chinnakudi and Chandrapadi.

The Nursery and Primary school run by Wilhelm Hamm Centre of HOPE at Pudupattinam was opened to cater to the needs of children belonging to the area which were once devastated by the tsunami waves. This English medium school is a boon for the people of the community. Since it started its classes in the year 2005, around 200 children every year graduate to their new classes. Children from three different villages come to attend the classes. Tucked deep inside the fishing hamlets, this school has been a dream come true for children like Geeta.

*Geeta never misses her kindergarten classes. She loves it and would never miss it for anything. Her father, a potter, barely makes enough to survive. But this does not deter the father and daughter to travel 10 miles, both ways, on their bicycle to come to school daily. They are so grateful for this opportunity that the distance has ceased to be an obstacle.*

The HOPE foundation Matriculation School in Tharangambadi and the Samsung School of HOPE in Chinnakudi were established in 2004 with the wonderful support of United Way, Samsung, Herman Miller, Danone, Philips, Sonata Software, SAP Labs, Shetland Council, Children's Hope Foundation and many others. Since the school started functioning, around 400 students graduate to their new classes every year. Both the schools, at Tharangambadi and at Chinnakudi, have been given recognition from the Department of Education, Tamil Nadu. Most of the students like Muthu, belong to poor fishermen who are not educated but the children are receiving the best English medium education.



Geeta

**Studies estimate  
that 35% of the  
world's illiterate  
population is in  
India.**



## CHAMPION SPEAKS



I did not experience any problems in partnering with HOPE *foundation*, the relationship was on expected lines. At some point in life, each of us needs to pay-back to society so that one leaves the world a better place than what one inherited. What better a change than education, the mother of all changes.

**Sushil Talwar**  
Country Manager,  
HR Group (India)

Our experience has been very positive with regular updates on how the project is developing. A lovely touch for our staff are the personalised Xmas cards from the school which connect our staff to the children there. We first worked with HOPE *foundation* in the immediate aftermath of the tsunami and purchased 5 fishing boats, complete with nets, to enable a south Indian community to get back to work. The community now enjoys a health centre, vocational training, sanitation, a community centre and in November 2007 the new school building was finally completed; all down to the sheer hard work of the local HOPE *foundation* team.

**John Telfer, Caroline Philips**  
EXPLORE UK

*Muthu joined the school at Tharangambadi as a 7th grader. Prior to that, he attended a Tamil medium school. This change though was a bit difficult for him to adjust but with the help and encouragement from the teachers he is performing well in his class. He has participated in many literary inter school competition and has won accolades for himself and his school. He is a bright student who is learning fast through constant encouragement and mentoring of the teachers. Muthu, now speaks English fluently.*



Muthu

## CHAMPION SPEAKS



**Swami Agnivesh**

*Chairperson,  
Bandhua Mukti Morcha*

I wish HOPE *foundation* can strive hard to wipe out the tears of millions of our fellow citizens, particularly, down trodden, voiceless, tribals and marginalized people in our country. HOPE *foundation* should be a great aspiration and hope for these people. It may prove it self the champion of the poorest of the poor. May God bless you in your endeavour to achieve the goal. We are proud of our relationship with HOPE *foundation* and expect to strengthen it in future. I know HOPE *foundation* is doing commendable work amongst the Tsunami victims and also at other places. We are, particularly, happy about our partnership at Chandrapadi village, Nagapattinam, Tamil Nadu in the running of our Bandhua Mukti Morcha Project, Sugam Vedashram. Nearly 120 children of fisher folk are receiving extra curricular training in computers, etc. While some women are learning skills of tailoring, etc as well.



**Mark Samuels**

After some time of travelling through India on a motorcycle, I was asked by Gasunie, the Dutch national gas transporting company, to lead their Sugam Vedashram Project in Tamil Nadu. For me personally, Gasunie's request offered a great opportunity to give something back to the friendly people of Tamil Nadu who welcomed me so generously into their communities. Looking back, it has been one of the greatest experiences in my life. Shortly after the start of the project, we bought one acre of land in the heart of the village of Chandrapadi. During my stay in Tamil Nadu, I became good friends with Mr. Chandra Sekaran, Senior Program Director for HOPE *foundation*. It's projects in Tranquebar and Nagapattinam inspired me a lot. The schools were immaculate and professionally led. And there was always a very pleasant, supportive and constructive atmosphere. To me it became quite clear: 'It would be great if HOPE *foundation*, who I came to know as a highly reliable partner, could use their experience and manpower to run Sugam Vedashram Project after my departure.' Fortunately, they liked the idea. In the end, all stakeholders agreed for HOPE *foundation* to run Sugam Vedashram Project. To my great joy, they are still running it today. I sincerely hope that the project will continue to support the people of Chandrapadi and surrounding villages in improving their life standards for many years to come.

## CHAMPION SPEAKS

HOPE *foundation* and I became connected purely by accident. I came to HOPE *foundation* with nothing more than a cash donation and before I knew it, they had opened my eyes to a need I never could have imagined. Their dedication to helping people sparked something in me that I had never known was there. Through the opportunity to work with their teams in Tharangambadi and Chinnagudi, they taught me the extraordinary joy of serving others. In working toward a purpose much larger than myself, I have made friends who have changed my life and helped me to grow in ways new and wonderful. I will always owe HOPE *foundation* a limitless debt of gratitude.

**Andy Lock**

*President  
Herman Miller International*



Children of poor parents live in home environments that are emotionally stressful. That explains why they often encounter difficulties at school. Many children cannot cope with the stress at home and the school curriculum. They need warmth and love along with the usual education. This is exactly the aim of the teachers of the Nursery and Primary school, Tannery Road located in Bangalore. The children who attend this school are provided the best education possible, but often when they go back home, they are confronted with the ugly realities of life. It is at the school that they receive a vision of a better life. A case in point is Divya.

*Divya, a third grade student at the school often goes through very stressful situations at home. Her father is an alcoholic and many a times has beaten up her mother and thrown them out of the house. Sometimes they sneak back inside after he has gone to sleep or if that's not possible they go and sleep in their relative's house. She has turned up many times to school in her house clothes and cried recounting her father's behavior. Despite such overwhelming situations she always comes to the school as they can escape the hardships they face at home. The encouragement they get from us has given them courage to continue despite the situation at home and she has been giving a good performance in class.*

The praise of a school is the number of applications for admissions it receives during the beginning of the academic year, you may say. This year the HOPE foundation school in Bhuj, Gujarat saw a record of over 70 applications for the pre-primary class. People from all walks of life had applied hoping to see their child get quality education. In 2001, it was a different picture altogether; the land on which the school stands trembled and quaked as the India's most massive earthquake hit this region. Destroying buildings and life, the earthquake left the community shattered. Post earthquake, this school, build by HOPE foundation on the support of generous donors has brought life back to the children of this area. Every year, the school has progressed to new heights. Close to 338 students attend the school everyday. The biggest achievement and highlight of the year 2009 is the Board of Education, Gujarat approving our application for the up-gradation to the 6th and 7th standards. Globally, we have been fortunate enough to receive and respond back to enquiries from schools from UK and USA. The focus is exchange of learning methods, Pen Pal program, etc. Thus far a fruitful relationship has developed between the Manhattan Country school and HOPE foundation school.



Divya

**Bhuj no longer quakes but wakes up every morning to the sound of giggle and laughter as brightly dressed children walk the streets to come to our school.**



The HOPE foundation Nursery & Primary School, Chennai was started with 65 students in June 2001. What started off in a humble way has now spread to cover over 226 children enrolled in classes from L.K.G. to Vth std. and in the Open Basic Education program of National Institute of Open Schooling (NIOS) equivalent to VIIIth std. These children from Kannagi Nagar Slum Rehabilitation Colony are the first generation learners; and hail from the economically weaker and lower strata of the society.

Hyderabad is a bustling city which is attracting many multi-national companies to set up their base there. But there are many sections of the city where a majority of the children are still devoid of quality education. The CA HOPE School, Hyderabad provides many poor and underprivileged students with quality education. Since its establishment in June 2004 in Hyderabad, the children residing in the Habsiguda slum area have benefitted a lot.

*Rahat is 8 years old and a student of 2<sup>nd</sup> grade at the CA HOPE School. Her father abandoned her mother when she was expecting Rahat. As a single mother, it was difficult for her to work as well as take care of Rahat. She had to take shelter in her mothers' house, where already ten people were residing. Although short of space, both Rahat and her mother have a very big heart. Rahat braves the difficulties everyday and comes to school. She finds peace, warmth and space in our school.*



Rahat

## CHAMPION SPEAKS



**Filt Lt Bipin Pendyala**  
Vice President & Site Manager  
CA

Working with HOPE foundation is a pleasant and fulfilling experience as the people involved are very passionate and focused in the cause and can relate to both the beneficiaries and benefactors. HOPE foundation's dedication is very infectious. As individuals and as an organization (CA), we are very keen in enabling the under privileged, and education is the choice we have made as we believe that quality education can uplift the individual and his/her family in the long run to achieve better quality of life. It is amazing to see the constantly improving confidence level in the children at school which is far more important and significant than the improvement they exhibit in English language, mathematics and other specific skills. Many of the volunteers at CA are very involved and spend time in the CA HOPE school activities and the Learning Centre activities. The joy and excitement of spending time and effort and to see the returns in the form of students improving their skills and confidence to face the world is very fulfilling and motivating to keep going.



## CHAMPION SPEAKS



**B. Nanban**  
Joint Managing Director  
Pavers Foresight Smart Ventures  
GTFC Limited

We, at Pavers Foresight Smart Ventures and GTFC have a firm belief that service to mankind is service to God and are happy to support HOPE *foundation* who are providing quality education to underprivileged children. Education is the only tool that can bring transformation in lives of people and to provide a quality education to the poor and down trodden is a great social work. HOPE *foundation* is doing that and it gives us an immense pleasure in supporting the great cause. Every time we visit the school with our overseas colleagues and partners and interact with the children we feel very satisfied seeing how neat and clean the children come dressed, their communication skills, their confidence, their other skills like painting, singing, dancing etc. We are sure that all the underprivileged children who are getting educated in the school run by HOPE *foundation* have a great future in becoming a successful and responsible citizen of India and our organisation is committed for the continued support to this noble cause.

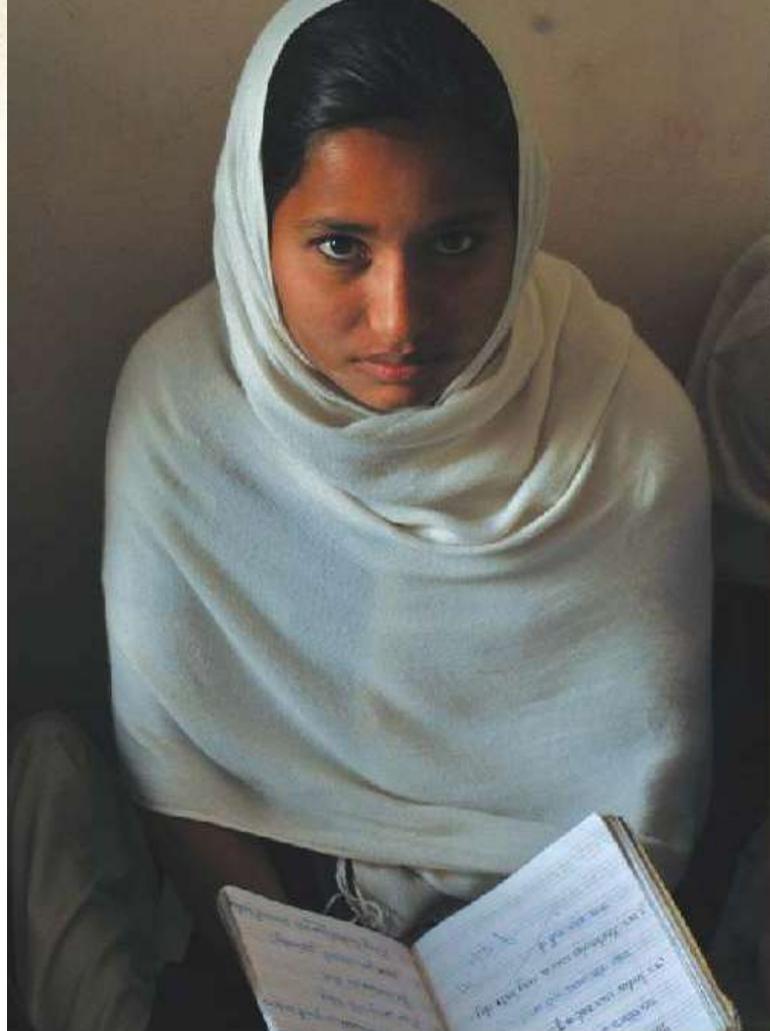
We, at HCL have taken the initiative to serve our society at its best by delivering some selfless service for the needy through HOPE *foundation*. Our association with HOPE *foundation* since 2008 has been winning smile on their face and beautiful memories in our mind! We have a fond remembrance of being surrounded by the kids who like anyone of us, want to get educated, have fun, love to play and nurture their dreams. Mingling with these kids turned out to be a major motivating factor that pushed HCL to be a part of the HOPE *foundation*'s endeavors for the third consecutive year. To be involved with the kids by helping them to shape up their life and build a future by providing them quality education has made us to be a part of HOPE *foundation*'s success. Today, we are inspired not to forget our responsibility towards helping these budding children of our society, through HOPE *foundation*. I personally believe, it's not only the monetary help that lasts but also the pleasure of having our presence among those innocent kids. This will provide a value add to their education, creating happy memories which each one of them will cherish all their life.

**S. Rajagopal**  
Head - KPO BU & C5 Center Head  
HCL Technologies Ltd - BPO Services

Slums, whether in Chennai or in Delhi, struggle with the same set of problems. Often, government initiatives fall far below expectations due to various reasons, and it is left to non-government organizations to fill in the gaps. Sangam Vihar is home to one of the largest slum in Asia. HOPE *worldwide* opened a school in this slum in a small room with 21 children. Later to accommodate more children, the school was shifted to a proper facility. Since then, the school has been changing the lives of 260 children of the Tigri slum. The children now dream of a better life and even adults who had dropped out of school come back to complete their education.

Champahati, 23 kilometers from Kolkata, is a developing town and its needs are monumental. Child labour is common here as the families are poor and tend to send children for work. Since there is a lack of education, most of the people take up small odd jobs in Kolkata for survival. The school, started in September 2008, has been a blessing for 94 children as it gives them an exposure to education and their only chance to escape ending up as child labourers.

A Non-Formal school in Ranchi was started in May 2003 with 10 kids from a slum in Harmu. Teaching them the basics of reading and writing was the initial endeavor. Now, the school has over 31 committed students and is going strong.



## CHAMPION SPEAKS



Dunnhumby started its partnership with HOPE *worldwide* about a year and a half back. The volunteers of dunnhumby, India's social chapter, called the "Helping Hands", have since been involved very closely with the school in Tigri. Dunnhumby sponsors the mid-day meal at the school and also helped set up the kitchen for the same. We are very impressed by the way the school is run. Our partnership is best summed up by what one of our employees said, albeit in a very candid manner-"dunnhumby supports quite a few charities and NGO's but with HOPE *worldwide* we can be rest assured that the money is well spent to the last penny". Thanks to HOPE *worldwide* for making me not give up hope of helping society and making a difference to other's lives.

**Snehamoy Mukherjee**, *Dunnhumby*

Our experience with HOPE *worldwide* has been very exciting and satisfying from the very beginning. Not only are we highly impressed by motive of HOPE *worldwide*, but also we also struck with the professionalism that is carried by each and every volunteer we met. At MentorPolis, we aim to build a platform where highly accomplished and driven people with a sense of responsibility towards the society can guide the energetic youth of our nation towards their destiny. I think HOPE *worldwide* has done a great job sowing a dream into all of these eyes and empowering their hands and minds to make that dream come true.

**Anshul Agrawal**, *MentorPolis*

A wonderful initiative by Mr. Abhishek Manu Singhvi, under the Member of Parliament Local Area Development Scheme (MPLADS), has yielded magnificent results in the cities of Jodhpur and Pali in Rajasthan. Pali currently has over 1000 textile and cloth printing industries which attracts huge number of unskilled workers who come to seek basic jobs. Jodhpur also has many migrant workers who work in the factories and their children attend government schools. HOPE *worldwide* with support received under the MPLADS scheme has been running spoken English classes for the students in three government schools, which is benefitting more than 900 children.

Over the years, Nepal has grappled with endless conflict and violence, pushing development to a backburner. More importantly, basic education for children has taken a hit. In the midst of this whirlpool, HOPE *worldwide* has continued, with the help of dedicated donors, to provide education to poor children as well as vocational training to adults in Kathmandu. Asha Vidyasharam is a primary school and its aim is to provide an all-round education, which would help underprivileged children to be good citizens when they grow up. These children come from the society which is steeped in alcoholism and illiteracy. Amidst pristine surrounding, every morning, the school teems with bubbly children waiting to receive education.



HOPE *worldwide* has shown genuine, deep, personal interest in the plight of children. They have persevered and established exciting new computer labs and English instruction in a number of schools, assisted by MPLADS funding facilitated by my office. It is very encouraging to work together.

**Dr. Abhishek Manu Singhvi**

*Member of Parliament  
National Spokesperson, Indian National Congress  
Former Additional Solicitor General, Government of India*

HOPE *worldwide's* staff would like to make a difference in the world by helping the poor. This is the attitude that I experienced on a daily basis when you work with them on projects, professional and caring people who have dedicated their lives to support others. Amazing! Most importantly, the children I have been working with have a goal in their lives. By coming to the school in Kathmandu, the children get the chance to make the most out of their lives, and they know it and take this chance very seriously, but also with a lot of pride and joy.

**Alex Seele**

*Executive Assistant, Global Communications Head Office, SAP AG*



**CHAMPION SPEAKS**



# HEALTH

Health is one of the biggest challenges faced by the poor in India. It has a malnutrition rate higher than that of sub-Saharan Africa. Millions of children suffer and die needlessly from preventable, curable diseases like diarrhea and pneumonia, or from malnutrition or neonatal ailments. In India, over 2.1 million children die annually before reaching their fifth birthday. While around 4 million children die within the first 28 days of life across the planet annually, India records around one million of these cases.



## PROGRAMMES

- Dental Clinic
- Health Centre - Asha Kiran
- Health Education and Mobilisation
- Leprosy Clinic
- Old Age Home
- Primary Health Clinic
- Primary Urban Health Centre
- Tuberculosis eradication

Directly touched  
**266,821**  
lives in 2009

**B**ig cities attract people. They come in droves seeking livelihood, crumbling the already weakened urban infrastructure. Abysmal living conditions are no hindrance to their quest for survival. Health and sanitation is compromised, leading to deaths and disease. Women and children are the worst affected of the lot. The capital city of India, Delhi, is no exception.

Delhi is a magnet for poor migrants, who are packed into slums euphemistically known as "resettlement colonies." Crowded and unsanitary, these slums are rife with diarrhea, malnutrition and respiratory ailments.

The "Chotton ki Asha" (Hope for the Little Ones) Maternal & Child Survival Program was initiated with support from USAID in October 2006. The program is being implemented in partnership with Municipal Corporation of Delhi (IPP VIII), Office of CDMO (N-E Delhi), University College of Medical Sciences (UCMS) and Max Health Care in the urban slums of north-east district (Sonia Vihar & Rajeev Nagar) of Delhi covering a vulnerable population of about 200,000 in dire need of proper health care services. The CKA program aims to reduce maternal, neonatal, and child morbidity and mortality rates through increase use of key maternal, neonatal child health services and practices.

The CKA program is focusing on saving lives of children and their mothers. Nearly 10% of children were dying before the age of five in this 200,000 person colony prior to our arrival. This translates into 500 deaths per year to 2000 in four years. At this stage of our program the death rate has been reduced from 500 per year to less than 80 deaths per year.



## CHAMPION SPEAKS



**Timothy J Roemer**  
US Ambassador to India

Sitting on the rooftop of a house in Sonia Vihar slum, with a cool breeze blowing, I met with 48 women community leaders. All dressed in bright colored orange, green, purple, and blue sarees, they conveyed moving and emotional stories about how a USAID sponsored program, in partnership with the Government of Delhi, has transformed their lives. Through maternal health programs, vocational education, and microenterprise loans, they have a new and hopeful life. Now, they want to do this for others and teach neighbors about polio immunization, how to read, and how to sew on a machine. This proves how seed money and smart investment can help people now, and how they in turn, will spread goodwill and knowledge to countless others. An inspiring visit.

(Excerpts from the Ambassador's blog:  
<http://blogs.usembassy.gov/roemer/2010/02/19/an-inspiring-visit-to-sonia-vihar/> )



**Dr. Rajiv Tandon**

*MD (Paediatrics), FIAP, FAMS (Paediatrics), FNNF & FIAPSM (Honoris Causa) Chief, MCH, Nutrition and Urban Health Division Office of Population, Health & Nutrition USAID/India.*

My relationship with HOPE *worldwide* goes back to 2002 when through the Rotary International, in which Rotarian for Fighting AIDS (RFFA) formed a Rotational Action Group and advocated for a multi-country HIV/AIDS prevention and care project in Africa called ANCHOR which was the partnership between a USAID, Coca Cola Africa, ENORY University and HOPE *worldwide*. This project focused on orphans and vulnerable children of Africa achieved major accolade globally, was recognized as best practice and was managed entirely by HOPE *worldwide*. The commitment, passion, humility and strategic management approach that the entire staff of HOPE *worldwide* showcased was praise worthy.

The next close working relationship with HOPE *worldwide* was through the child survival health grant project in urban slums of Delhi. The openness, partner harmonization, partner census building approach and the level of effort put into evidence based programming on one side and ensuring that the learnings have government ownership was an approach that has been appreciated by one and all. I am confident that through the Chotton Ki Asha project apart from the definite health impact that the beneficiaries of their implementation area would get, there would also be immense impact on policies and program implementation for urban poor government programmes.

The greatest motivation for me to support this program has been having absolute confidence and trust in the entire staff of Chotton Ki Asha to let me use this project as show case project to USA and India VIP visits. I have always been able to get a bank for bucks that the US government has invested in this project. Mark Templer deserves special accolade for leading this project and also appropriately partnering with innumerable other US government projects in India.

The urban poor who are the beneficiaries of Chotton Ki Asha Project suffer from social, cultural, economical and gender issues apart from most of them having to live in unregistered and unrecognised clusters where government amenities of road, water, electricity, sanitation, health care, social safety and education are not available. The population density is very high and also is the contribution of a migrant population. This project has been able to ensure various aspect of health education and nutrition care provision for the beneficiary living in urban slum of Sonia Vihar and Rajiv Nagar.

Chotton Ki Asha Child Survival Health Grant Program through HOPE *worldwide* gave me the individual opportunity to better understand first hand various issues that residents of urban slums have to live with. It also gave me an opportunity to see how consensus for policy advocacy could be build through appropriately facilitated Technical Advisory Group among the very varied stakeholder forum which consisted of representatives of Government of India, Delhi Government, local medical college, other USAID projects, other donor project and experts.

Already through CKA, over 1,000 children have been saved as well as life of dozens of mothers.

*One case in point is Rehana. Initially, Rehana was not willing to talk to Soni, a Community Health Provider (CHP) at our CKA programme. Soni knew that Rehana was pregnant with her third child and wanted to make her aware of the precautions that Rehana needed to take. Rehana was adamant she did not need any help as she believed that her God would take care of her. "My second baby was delivered at home, why should I worry", she said. Soni did not give up and advised Rehana to go for check-up at the health centre. The counsel fell on deaf ears until, one day, Rehana walked up to Soni and narrated that she was not feeling well. Soni accompanied her to the health centre and after a routine check-up, it was found out that she had some complication. Rehana was advised to register her name in the hospital for delivery. This was a first for her, but this time, she did not resist. Periodic counseling at the health centre and the hospital helped Rehana deliver a healthy baby. Now, Rehana has taken up Soni's mantle of encouraging other pregnant women to go for check ups and to the hospital for delivery.*

CKA has been strategically using Behavior Change Communication (BCC) strategies as a medium of communication to promote desired and positive health outcomes. Both mass media and interpersonal channels are used to achieve defined behavioral objectives. Also at Sonia Vihar, vocational training programs are run which includes financial literacy and life-skills education, and micro-credit programs.



Rehana

In India, over  
**2.1 MILLION**  
children die annually  
before reaching their  
fifth birthday

The CKA Primary Urban Health Centre (PUHC) is having over 50,000 inpatient appointment every year. All of these are free of cost.

As a reflection of the success reached in this public-private partnership health program, the leadership of the CKA has met with the Delhi State Government (including the Chief Minister on several occasions), National Urban Health Mission, and National Rural Health Mission to share lessons learned on delivering effective urban community-based health care. CKA has advocated for skilled Birth Attendants, USHAs (urban health workers), and strategies for effective Urban Primary Health Centre care delivery.

Lessons learned from urban health centre 1)Token System and Crowd management; 2) Health Education System and 3) Computerized drug inventory system have been accepted by the State Government for replication in all 200 PUHCs of Delhi. 4) Replication of CKA Model: (i) Token System for Crowd Management, (ii) Health Education and (iii) Computerized Inventory Management system

It is imperative that social change becomes sustainable. This sustainability demands capacity building for better 'decision making' and motivation to the community. Chotton Ki Asha has meticulously taken the task at hand to train its own staff, field team and the 746 CHT members in

the area. Training in all 5 interventions of CKA and other allied issues has strengthened the team to work towards realising the goals set for the end of program. CKA training team has trained approx 1000+ people on maternal and neonatal care, control of diarrhoeal diseases, pneumonia case management, nutrition and immunization. It has also oriented the beneficiaries on gender sensitivity and equity, communication, building and strengthening of community groups, customer relations etc.





**Dr. Gurpreet Singh**  
Chief Medical Officer (Plan),  
Municipal Corporation of Delhi

As for views on Chotton Ki Asha (CKA) project in Sonia Vihar I would like to put this on record that it is one of the best NGO Partnerships that we have had in last about 15 years. The work by CKA has given hope and lots of good health to local population. The best part is that all this has been achieved through community empowerment through education and innovations like involvement of local volunteers.

The reason for my continued involvement is the refreshing sincerity and honest approach by the team. The team led by Mark Templer and Rachna and supported by USAID has been working hard and purposefully to not only impact the lives of people in Sonia Vihar but also has worked towards achieving multi party partnership among various govt departments and agencies which is so very crucial for success of any health Project. In fact CKA is the first example of multi party partnership in Health sector in Delhi.

The lessons, for the success of any project, which come out very prominently are as follows -

- Community involvement not only in implementation but also in decision making
- Creating a forum for multi party consultation and advocacy (TAG). Putting in place a very dedicated team
- Following a systems approach ( the project itself is very structured, as per USAID guidelines)
- Meticulous documentation Innovations like in areas of crowd management and inventory
- Intense monitoring
- Critical appraisal with advocacy for adoption in other areas

One can hardly ignore the presence of the leprosy affected in any city of India. In fact, we find them all around us, at the bus stop, at the traffic signals, in front of religious places and so on. The "Village of HOPE" as the name indicates is truly the wellspring of hope for the countless leprosy patients our society ostracized due to the social stigma and fear attached to this dreaded disease.

Home to 4000 leprosy affected and their families in Delhi, the Village of HOPE has seen an astounding transformation. Established in 1993, the initial years witnessed the residents heavily dependent on begging on the streets of Delhi as their chief source of income. However, over the years, close to 90% of the residents have abandoned begging and opted to work in different parts of the city. Lending a helping and supportive hand to the residents in this transformation are the valiant and

dedicated HOPE *foundation* workers and donors like ADOBE, RBS Technology Services India and numerous others.

At the Village of HOPE, the bandaging clinic tends to the wounds of close to 1,680 leprosy affected every month. A dental clinic as well as a tuberculosis program is also benefitting the residents.

Apart from the Village of HOPE, a number of primary health clinics are also being run by HOPE *foundation* and HOPE *worldwide* at different locations across India. 5,940 patients were treated at the primary health clinic run in Bangalore, 5,953 patients were treated at the primary health clinic at Pudupattinam, while close to 1,456 people benefitted from the primary medical camp as well as 168 mothers benefitted by the maternal care programme run at Ariyalur.





**Padma Venkataraman**

*Social activist and daughter of ex-President of India, Mr. R Venkataraman*

I consider it an honour to be associated with HOPE *foundation* from the time of its inception in India. My first encounter with them was a memorable incident. I saw some staff of HOPE *foundation* attending on leprosy affected people in a colony in Delhi. Rather than handing out brochures, they were physically taking care of the ulcers of the patients. This was the proof of their commitment to this cause.

During this period I was involved with the socio-economic rehabilitation of leprosy affected people in the largest leprosy colony in the world at Shahdara, Delhi. HOPE *foundation's* involvement in this program resulted in the creation of "Village of HOPE". This has transformed the lives of people from despondence and degradation to dignity and self reliance.

The unique qualities of HOPE *foundation* staff make it a pleasurable experience to partner with them in all their activities throughout India. The professional approach to the projects, commitment, human touch are some of the qualities of HOPE *foundation* to be emulated by everyone serving society. I wish HOPE *foundation* continued success in their noble endeavour.

The RBS Supergrounds project, which encourages our people to play an active, participative role with schools, government bodies and charity partners to build and establish new school playgrounds, relies on strong collaborative relationships with these parties so we can help meet the needs of those less fortunate. The first programme of its kind in India was always going to be a challenge and without the support and help of the HOPE *foundation* it would have been much more difficult to have delivered such a successful outcome. I have two boys, now well past school age, and was involved in a UK Supergrounds initiative when they were smaller. The benefits to the children that the new facilities made at that time were amazing and it seemed the natural thing to do to see what help we could offer a school in India.

Meeting Mark and Gimms was also a huge motivating factor - they clearly walk the talk and have been very supportive every step of the way. When I first visited the school in November 2007 the facilities were very poor - no area for the children to be active; broken equipment and little to look forward to given the difficult circumstances in which the school operates (the school is next to a leprosy colony and supports the children of those affected).

In just 18 months the story is very different - the inauguration day was a sea of smiles! It was fantastic to see such happy children and very heartening to realise that with a bit of effort and perseverance we can all make a difference. It's been very rewarding to get colleagues involved - we had over 70 participants from RBS give freely of their time. The project has helped create a wider sense of community engagement with our people and we've seen other initiatives happen as a result. It's not all down to Supergrounds but we've helped pave the way for people to better understand how giving something back in a corporate environment can be both a personal and professional achievement.

**Chris Williams**

*Regional Head of Employer Brand Marketing, Asia-Pacific RBS Technology Services India*

In India, with an absence of a good social security apparatus, a huge number of the elderly end up fending for themselves. The number of aged persons as a proportion of the total population has increased all over the world. The number of aged persons, as a proportion of the total population particularly in the southern state of Kerala, has increased at a rate double than the overall growth rate of population. Since February 2003, HOPE *worldwide* has been taking care of abandoned elderly women at the Old Age Home in the city of Kochi. The Home has taken care of nearly 40 such women till date.



## CHAMPION SPEAKS

It has been a wonderful effort from HOPE *worldwide* to light the life of so many old ladies. We are quite grateful to be associated in whatever small way we could in this. Seeing the cheerful faces of these grandmothers never ceases to bring a smile on all our faces. We cherish being a part of this initiative and hope that HOPE *worldwide* bring lot of good will in our society.

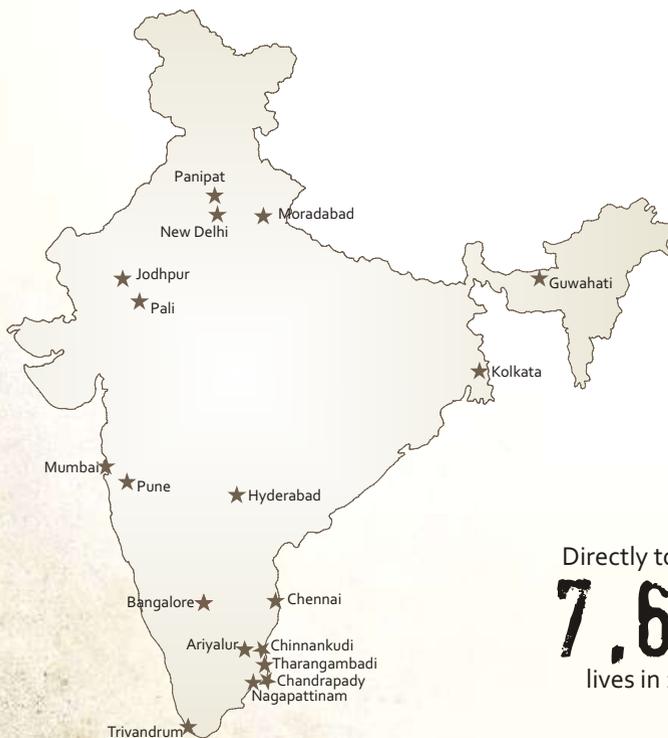
**Abilash**  
*IBS, Kochi*





# EMPLOYABILITY

The NSSO survey estimated that in 1999–2000, 106 million, nearly 10% of the population were unemployed and the overall unemployment rate was 7.3%. Unofficial figures put it at much higher as, there are no figures for 'disguised employment'. India's labor force is growing by 2.5% annually, but employment only at 2.3% a year. Almost 30% of workers are casual workers who work only when they are able to get jobs and remain unpaid for the rest of the time.



Directly touched  
**7,601**  
 lives in 2009

## PROGRAMMES

- Computer training
- Driving training
- Electrical appliance
- Elite training
- Embroidery
- Beautician training
- Flower making
- Life skills
- Masonry training
- Micro-Credit
- Mobile servicing
- Personality development
- Sewing training
- Spoken English
- Welding training
- AC/ Refrigeration training
- Computer hardware training

**W**hen giant Tsunami waves ravaged the coastal villages of South India in the year 2004, much help poured in from all sides for those affected by the fury of nature.

The main source of livelihood, fishing, was swept away with the destruction of boats; businesses were wiped-out. With generous donors like Manpower, United Way, HR group, Sonata Software, Philips, Explore UK, Shetland Council, H&M, Herman Miller, CII, LIVE and SHOW and a host of other individuals, we have brought tremendous improvement in the livelihood of the affected communities.

One of the largest initiatives in response to the Tsunami was launched by Manpower Inc, in collaboration with HOPE foundation at Nagapattinam. The collaboration has produced the establishment of two Manpower Vocational Training Centres (MVTC) at Tharangambadi and Nagapattinam with a focus on local requirements. After four years of its initiation, 4,564 people have been trained through these two centres in various job skills. Further, entrepreneurs were encouraged by providing seed money to create at least 700 small businesses. Lives of women like Selvi have changed radically.

*Selvi got trained in computers at our centre. She was free and had time to kill. She did not feel the need to work as her husband was meeting the needs of the house. A very usual scenario in most of the houses in rural India. The wife is supposed to take care of the house and not work outside, they say! But life turned upside down, when her husband stopped working due to some reason. Selvi couldn't wait for him to get another job, as finances were tight and starvation became a possibility. Thankfully, as she was already computer literate, she just needed some tuning of her skills and later with the help of the employment cell at the MVTC, she got a job as data entry operator with the income of INR 5,300.*



Selvi

## CHAMPION SPEAKS



**Sujatha Natrajan**  
CSR Manager, Manpower India

Partnering with HOPE foundation has been a very enriching experience bringing out the best from every stakeholder. The attitude of the team to always walk the extra mile is a great energizer. The team members are humble and do not care for any personal publicity and are extremely focused on fulfilling peoples aspirations. This gives them a great capacity to get maximum support from the community and local partners. People from the most challenging context now feel they have the strength to fight and win in life. Also every person touched by our program feels it's their duty to reach out to more people in need. Hence it's a ripple effect increasing in reach with every move. This has made me believe that when you mean well there are great people to support and I found the greatest in the HOPE foundation team.

## CHAMPION SPEAKS



**Dr. Naresh Malhan**  
Managing Director,  
Manpower India

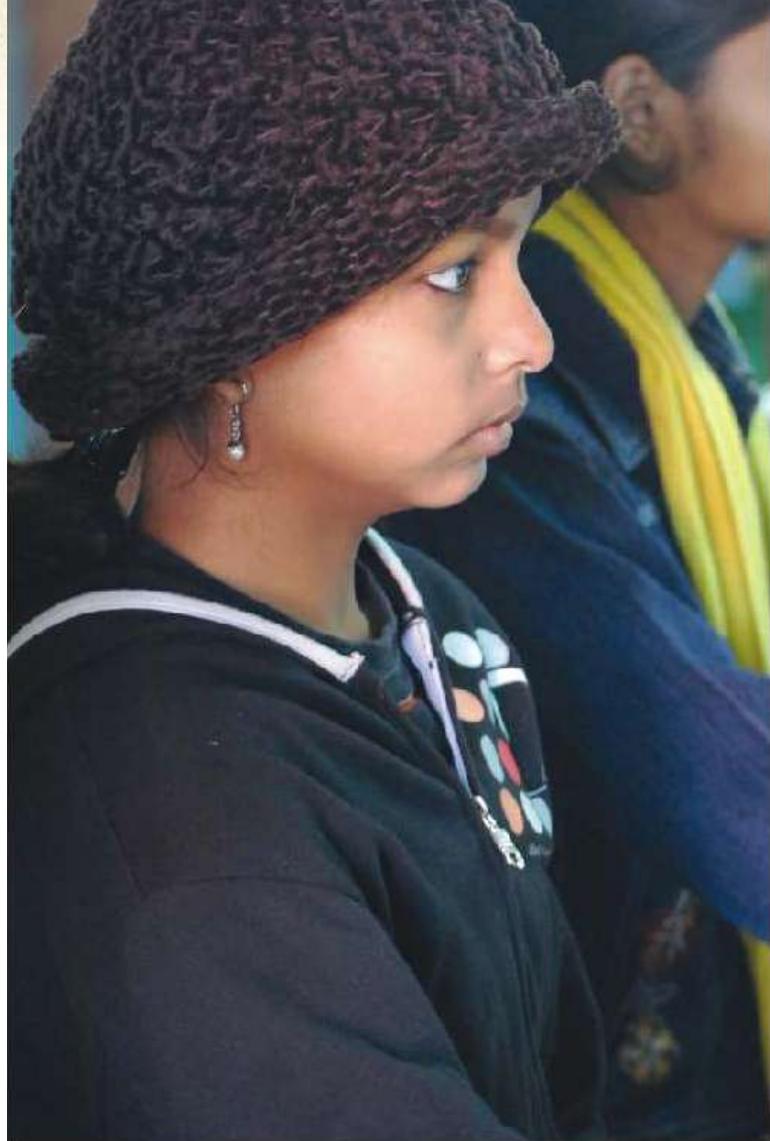
HOPE *foundation* is truly a great organization. The team delivers their services with love, care, responsibility and attempts to touch the lives of the people. At Manpower Vocational Training Centre (MVTC), HOPE *foundation* team has not only helped Manpower set vocational training centers but ensured the achievement of the desired objectives of the program. We have been able to make some difference to lives of the people at Nagapattinam & Tharangambadi. My gratitude to everybody at HOPE *foundation* for their commitment, compassion and sense of responsibility towards their programs.

MVTC is an experience for me. The kind of work undertaken with a great spirit has truly affected the lives of people in Nagapattinam & Tharangambadi. Whenever I visit these places I am carried away by the energy, spirit and belief in life shown by families, individuals and society affected by the great devastation of Tsunami. I feel very touched seeing that our efforts have made some difference to the lives of people over there. It was a great opportunity for Manpower and all of us working on this project to be associated with this initiative. It is very satisfying to see the progress people have made for their living and future in these regions. I would like to thank HOPE *foundation* for being our partner in this memorable journey.



The leprosy affected are marginalized in India. They are welcomed only among their own. Integration of them with the rest of the society is a difficult task. Even their healthy children seem destined to become beggars. In Indian cities one can see them move together on the streets to beg, dragging their bandaged limbs with a mug in their hands. When HOPE *foundation* was granted to develop the neglected patch of land in Shahdara, Delhi which was occupied by slums we needed lot of love with perseverance to deliver what we promised. We developed this area and aptly called it 'Village of HOPE' because it would not only be the community of these people but their families too, whom we encouraged them to bring. Their wives and kids and relatives joined them in this Village. We trained them with skills that would help them to earn their livelihood.

Today, close to 90% of them do not beg but are involved in various vocations in different parts of the city. After receiving technical and vocational training through programmes, supported by corporates like ADOBE, many now work in offices. The injection of hope into these young lives serves to close the gap between the families of those marked by leprosy and the outside world. They stand tall with pride and the stigma that they could have felt has been removed from their lives.



## CHAMPION SPEAKS

Our association with HOPE *foundation* has been more than 2 years now and we are extremely happy with the efforts and sincerity of the organization towards fulfilling our project goals and commitments. HOPE *foundation* has been doing extensive work in the fields of technical skill training, employment and disaster relief which has also been our focus for community investment in India. "Dare to Dream" is an ADOBE supported project that was launched in the Village of HOPE. The project purposefully met with the targeted goals of equipping 150 youth with technical skills and vocational training for employment opportunities. These youth have now been empowered with the essential skills to qualify for a related profession and take up a course to support their livelihood. The caliber of these youth would otherwise have gone wasted without the guidance and skill training they have acquired through the program. ADOBE Foundation also made a disaster relief grant for the South India flood relief campaign. The association has been successful in providing the required support to the needy and adding value to the lives of the underserved section. As a donor, we feel privileged to witness the impact of our grant in the lives of the beneficiaries. It feels great to support and reach out to the needy through various efforts of the foundation. The support to HOPE *foundation* is actually a support to ourselves for doing our part for the society which otherwise would not have been done in our own capacity.

### Pooja Singh

*Community Affairs Specialist, Adobe Systems*



**F**or the poor everywhere, whether in Delhi or in Guwahati or in Kolkata, the struggle for survival is the same. In the far-east city of Guwahati, the vocational training program run with the support of International Adoption has touched the lives of 252 women through courses in flower-making, jute products and tailoring. In Kolkata, through the computer training and Spoken English classes, 80 youths have been benefitted. Previously living in extreme poverty, the training provided free of cost in these centres have now equipped them to go out and compete as equal.

*16 year old Binita became the youngest pass-out in her cutting and tailoring class that is run by the Guwahati Centre of HOPE. There was some hesitation in her when she began the training but after she completed her jute and flower-making course she grew in her confidence and went on to successfully complete her tailoring class too. She had to discontinue her school education when her father was hospitalized for a year. She could have then followed her mothers' footsteps and become a maid, and the cycle of poverty would have continued. But Binita was encouraged by her mother to learn some trade that will benefit her. Buoyed by her mother's encouragement, young Binita continued her classes. Her dream is to own a tailoring business, which will come true very soon.*

**I**n the southern state of Tamil Nadu, a major initiative has been launched by Dalmia Cements in partnership with HOPE foundation to bring marked changes in the lives of the community residing in Ariyalur village, close to the Dalmia Cements factory. Started in 2009, this venture has yielded wonderful results with close to 300 young men and women being trained in various skills that is helping them find jobs.



Binita

## CHAMPION SPEAKS

International Adoption has been cooperating with HOPE foundation for more than 10 years. We have appreciated the correctness and transparency of their work, in using funds and the results/aims communications. The cooperation and support towards the program was decided on the basis of credibility that HOPE enjoys in India and in the world. Later, the knowledge and the trust has become the basis of our cooperation. In these years we have seen that the program has grown without losing sight of the real needs of the people. We are grateful to the HOPE foundation for giving our organization the possibility of helping children to grow up in their family and in their country.

**Andrea Zoletto**  
International Adoption

## CHAMPION SPEAKS

We are associated with HOPE *foundation* for our CSR programmes in Ariyalur and Trichy districts where our cement plants are located in the state of Tamil Nadu. In HOPE *foundation*, we have discovered a like-minded partner who cares for the community and its development. Since it was the first year of our CSR project at both the locations, HOPE *foundation* did very well to acquaint themselves with our CSR objectives and the situation at the grassroots level. In line with our expectations, the staff from HOPE *foundation* were able to start the programme in time. They have also been prompt with submission of reports and data from the field that enables us to address any concerns or challenges promptly.

Philanthropy and social responsibility have always been part of our engagement with the communities. In order to make a real difference in the lives of people, we have realized that we must play a role of contributing to the sustainable development of our communities. Therefore, we have embarked on a structured framework of corporate social responsibility befitting the needs of the community and our vision as a corporate entity.

By delivering a credible programme of CSR, HOPE *foundation* has been instrumental in creating an atmosphere of trust and collaboration with the people. This is extremely important for any organisation that wants a cooperative relationship with the community. HOPE *foundation* is playing a key role in ensuring that we are able to bridge the gap in services available to the people.

### **Gautam Dalmia**

*Joint Managing Director  
Dalmia Cement (Bharat) Ltd.*



India is a crucial link in Wal-Mart's global supply chain. Thousands of workers benefit from Wal-Mart's orders to firms in this country. Their families and communities benefit from this partnership. Yet there are challenges in this situation which Wal-Mart is well aware of, and which Wal-Mart is trying to address through among other things, a unique initiative in collaboration with HOPE worldwide. Global consumers demand ever increasing quality.

The workers of tomorrow need better skills than those of today. Also, Wal-Mart desires that workers for its suppliers should not be exploited. But barely literate, undereducated workers do not know how to respectfully communicate expectations to their bosses-and the bosses sometimes do not have the "soft skills" to treat their employees with dignity.

The Industrial Centres of HOPE, set up in areas where Wal-Mart already has suppliers, have made a difference in these areas. These centers are located in Bangalore, Chennai, Mumbai, Moradabad and Panipat. The location of each centre was strategically chosen to ensure that they are near/in areas of industrial agglomeration where factory workers and their families will benefit.

The 5 centres help young people from the area through vocational training (including English, computer, and "soft skills" training). Training has been tailored to the needs of nearby factories and modules have been developed in consultation with local companies.



## CHAMPION SPEAKS

Wonderful experience working with the HOPE worldwide folks in India. A very sincere and dedicated team. Phenomenal changes have been made thru this program and also I am sure there is much more that needs to be done in terms of the reach and coverage. One area that i would like to see more improvement is the part where the industry is benefitted more directly. That is when the program can be deemed to be sustainable. I am personally very satisfied with the direction and the deliverables.

**R.Sridhar**

*Regional Manager Ethical Standards & Sustainability,  
WM Global Sourcing India Pvt.Ltd (Walmart)*



Sudhakar

*For young men like Sudhakar, the Industrial Centre of HOPE-Chennai is a blessing. Sudhakar's father had retired as a machine operator from a factory in Chennai. Sudhakar too joined the same factory and had to do the same work. Earnings were low, yet he had to toil very hard. He held many dreams in his heart which remained so for a long time. He wished to do something that would pull him out of the life that was turning out to be exactly like his father's. He held the same job with same wages and similar struggles for survival. He came to the Industrial Centre of HOPE, Chennai's computer centre with lot of hope and here he was not disappointed. He now works for a company and earns a salary of INR 5000.*

Sudhakar is not the only one whose life has been changed by these five centres. In fact, over 3000 trainees have benefited from the Industrial Centres of HOPE since its inception in 2007.

In total, 3387 young people have graduated from vocational training programs in the last three years (1426 in 2009), with about 60% of these from factory workers' families. Many already had jobs or were students. Of the traceable vocational trainees who are not continuing as students, 69% have been placed in jobs, with an average increase in income from 583 rupees/month (total of 667,467 rupees/month for 1144 trainees pre-training) to 2614 rupees/month (total of 2,990,980 rupees/month for 1144 trainees post-training). This represents an increase of 27,882,156 rupees/year for the community, which is \$619,603 of improved annual income directly attributable to training. This does not include the improved earning of other trainees when they finish school and get jobs, or the improved income of untraced trainees.

The program has had a clear impact on the communities in which it is located. At the end of 2009 we conducted in each of the 5 program sites a comparative survey of 300 families from nearby the centres and 300 families from a similar industrial area a few kilometers away. We looked at the percentage of people aged 18-40 who were working, the average income of wage earners, the percentage of children in school, the percentage of young people speaking English or having computer skills, and the percentage of those who were positive about the future. In every category the Wal-Mart sites were statistically significantly better off, showing that the programme not only has produced output, but also has made a real impact on not only its beneficiaries, but the local communities at large.

In the last three years,

**3,387**

young people  
graduated from the  
Wal-Mart centres

**M**any come to the cities in search of opportunity to make more. They leave behind the life of hopelessness of the small towns or villages and add to the already swelling numbers of job seekers of the city. But they don't stand a chance of competing against their city counterparts. Most of them remain unemployed or end up in low paying jobs. These job seekers end up living in slums.

Slums in the big cities are common sight. Thousands of people live in dilapidated and overcrowded houses. Garbage and filth is everywhere. Many social and economic ills plague India's slums. With odds against them, few of these youths have a chance of succeeding in a world of ever increasing need for higher education and technology training. And due to unavailability of resources and tough competition in the job market many get left behind. To address this critical need, HOPE worldwide and HOPE foundation are working in Mumbai, Pune, Bangalore, Chennai and Hyderabad, providing computer education along with other job skills education.

In Mumbai, we run 2 computer centres, supported by Accenture and EMC<sup>2</sup> at Andheri East and at Sion Koliwada. Another computer centre is being run at Pune near Yerwada. A spoken English centre in Pune helps students who pass out 10<sup>th</sup> or 12<sup>th</sup> through vernacular medium schools to get better jobs. 248 students are being trained in computers, while 60 students are being taught spoken English.

HOPE foundation started its first computer centre in Bangalore, in the year 1998 in the Anandpuram slum area with 4 computers and an instructor. From a humble beginning, the computer training programme has multiplied rapidly to extend to 11 centres in 2009. The programme has grown from training 200 students to 800 students in a year. In the year 2009-2010, three new centres were opened, 2 were in the slums of Bangalore and one is outside Vellure in Tamilnadu.

*This is the story of Mang Kom, a village youth who came to the city of Bangalore in search of work. He started to work as counter boy with earnings of INR 3300. He took his friends suggestion to get computer savvy. He says, "I never knew what computer was all about. I had never touched it also." Today he is working for the Information Technological Park Ltd. and has raised his earnings to INR 8000. His move from a counter boy to a computer operator was made possible because of the training he received at the centre.*



*Mang Kom*

In May 1999, HOPE foundation started a computer training centre at the Gandhi Nagar slum, to help youths from low-income families gain computer skills. In August 2002, with the support of the then Chennai Police commissioner K.V. Jayakumar, IPS, the centre moved to its premises inside the Police Quarters at Kondithope, Moolakutram, near north Chennai. On 15<sup>th</sup> October 2008 this computer training centre was renamed as DELL computer Centre of HOPE. In order to extend the benefits to more people, a second centre was started in the Kannagi Nagar slum rehabilitation Colony at Thuraipakkam. The centre's have received enormous help from IBM and Chennai Willingdon Corporate Foundation to procure computers. In the year 2009, around 163 students in Kondithope centre and 40 students in Kannagi Nagar were trained.



Photograph courtesy: Pam Durkota

# PARTNERS



eNoah

PHILIPS

EXPLORE!  
Leading the way in adventure travel.

Cognizant  
Passion to building stronger businesses.



Armenian Holy Church  
of Nazareth

EMC<sup>2</sup>  
where information lives.

HCL



intel  
Leap ahead



Bank of America

INTERNATIONAL  
CHURCHES  
OF CHRIST

The Special Hope Foundation

CHENNAI WILLINGDON  
CORPORATE FOUNDATION



Dalmia Cement  
TRUSTED BY EXPERTS



H&M

CONNECT for CHANGE

ThinkVarsity



DELL™



ORDAIN  
Health Care Pvt. Ltd.



HIBERNIAN  
an AVIVA company



ORACLE®

AVERT  
AVERTing HIV and AIDS

ADITI®

# THANK YOU

## COMPANIES / CORPORATIONS

- Wal-Mart
- Manpower Inc.
- USAID
- HR Group
- United Way International
- CA (India) Technologies Pvt. Ltd.
- ASDA
- SAP Labs India Pvt. Ltd
- Soham for Kids
- Accenture
- Decathlon
- KPMG
- United Way Mumbai
- Dalmia Cement (Bharat) Ltd
- ADOBE
- Philips Software Centre (P) Ltd
- Sonata Software
- Hibernian Insurance Group
- Explore! UK
- DELL Foundation
- American Embassy School
- EMC2
- Microsoft
- G4S
- Oracle India Pvt.Ltd
- Connect for Change
- PAVERS Ltd.
- Intel
- Children's Hope India
- GE Capital
- Dunnhumby
- Mentorpolis
- Project Redwood
- ABB Pvt. Ltd
- iGATE Global Solutions
- IBS
- Hewlett Packard
- International Adoption
- Rotary
- The Special Hope Foundation
- Youthreach
- APAC
- Fly Flot
- Utthana
- I TECH
- Lucent Technologies
- Sahaya International
- Ordain
- Shetland's Council UK
- Think Varsity
- Accenture

- KPMG
- H & M
- Bank of America
- Vibha
- Bandhua Mukti Morcha
- EDC
- ASDA Stores Ltd
- Royal Bank of Scotland
- HERMAN MILLER
- eNoah
- GTFC
- Chennai Willingdon Corporate Foundation
- Ambattur Cothing Limited
- Cognizant
- HCL
- Xchanging Technology
- Charities Aid Foundation India

## GOVERNMENT

### DEPARTMENTS/INSTITUTIONS

- Department of Social Welfare, Government of Delhi
- Municipal Corporation of Delhi
- Tamil Nadu State AIDS Society
- NACO
- Revised National Tuberculosis Control Programme (RNTCP)
- Government Hospital of Thoracic Medicine, Chennai
- Tamil Nadu Slum Clearance Board
- University College of Medical Sciences
- Samajik Suvidha Sangam, Government of Delhi
- Nehru Yuva Kendra
- Jan Shikshan Sansthan

### INDIVIDUAL/INSTITUTIONS

- John and Leigh
- Thames Valley Church of Christ
- Doug Banks
- Reynaldo Alcocer and Kinuko Jinnou.K.
- Indian Church of Christ
- Tidu Mankoo
- Merwin and Shambavi Richard
- Faiza Seth
- Ingvill Tveite
- Karsan Odedra
- Deepa Cherian
- Thomas D. Paulsen & Marbeth

- H. Paulsen
- Mary T Mostert
- Give 2 Asia
- Kartik Cherukumudi
- Cartie R Fanelie
- Noreen Dickson
- Mathew Sandler
- Rajkumar Narayanan
- Christine Godden
- Jose R. Vazquez
- Nathan R Schmidt
- Bryan Guinness Charitable Trust
- Rock City Church, Wellington
- Mark Chisholm
- Atlanta Church of Christ
- Athens Church of Christ
- John Durkota
- Rachel Wolfson
- Amit K. Mulani
- James T Takajy
- Ethel Tawney Miller
- MGM Smeets
- Rupa Balaguru
- Indian Church of Christ
- Ferdinand Rodriguez
- David Heckman
- Christine A Appell
- M Night Shyamalan Foundation
- Joseph W Klug & Carole B Klug
- Dr. Nicholas George Lilas & Mrs Lynn Mallios Lilas
- Jeff P Jacobs & Nicole M Cheetham
- Assemblee Chretienne de Lyon
- Raj Drown
- Gerald W Washington
- Andrew Lock
- Nigel Elsley
- Rossaleen Mulji
- Torsten Gerlach
- Vikas Dwivedi
- Ken Crosby
- Sunita Manian
- Philip Gatiner
- Frederick Miranda
- Snehamoy Mukherjee
- Pankaj Khanna
- Neeti Bhargava
- Novell Software Development Pvt Ltd.
- Shridhar Narayanan
- Virgo Event Management
- Mahindra Holiday Resorts
- Lions Club
- Subramanian
- Murali
- Hema
- Julius
- Jeyanthi
- Yesupal
- Capmark Overseas Processing P.L
- Pushpa Latha
- Dr. Vijayalakshmi
- Venu
- Kishore Vadhia
- Thecla Gnanm Vijay Anand
- St. Andrews Church
- NU - Tech Associates
- Bahrain Church of Christ
- K.S. Lakshmi
- K.Vinayambika
- Edinburgh Church of Christ
- Hampton Roads Church of Christ, Virginia
- East London ICOC
- Midlands ICOC
- Montgomery County Church of Christ
- Northern Virginia Church of Christ
- Bristol ICOC
- North London ICOC
- Rock City Church, Wellington.
- Greater Philadelphia Church of Christ
- North County Church of Christ
- Riverside ICOC
- Charity Aids Foundation
- South London ICOC
- Greater Richmond Church of Christ
- Los Angeles ICOC
- South East London ICOC
- Leeds ICOC
- Greater Richmond Church of Christ
- Asian Foundation of Philanthropy
- Indianapolis Church of Christ
- Leicester ICOC
- East Anglia ICOC
- South East London ICOC
- International Adoption via Nazionale, Italy
- West London ICOC



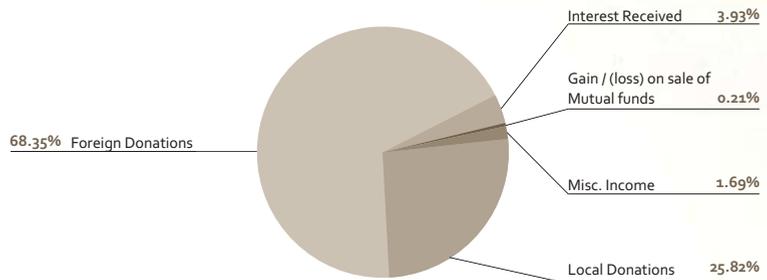
# FINANCIAL SUMMARY

Receipt & Payments Account for the year ending 31st March, 2009



## Receipts

Foreign Donations	-	8,55,52,013.72
Interest Received	-	49,24,635.59
Gain / (Loss) on sale of Mutual funds	-	2,59,337.22
Misc. Income	-	21,19,598.92
Local Donations	-	3,23,12,395.42
<b>Total (Rs.)</b>	-	<b>12,51,67,980.87</b>



## Payments

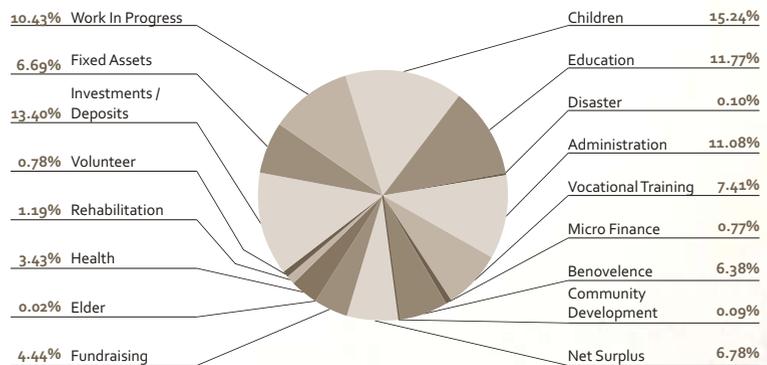
### Revenue Expenditures

Elder	-	25,374.00
Community Development	-	1,16,239.51
Micro Finance	-	9,61,779.00
Disaster	-	1,25,805.00
Volunteer	-	9,80,461.00
Children	-	1,90,74,851.00
Fundraising	-	55,55,771.99
Health	-	42,93,400.62
Rehabilitation	-	14,90,548.51
Education	-	1,47,27,137.89
Benovelence	-	79,87,004.74
Administration	-	1,38,62,379.24
Vocational Training	-	92,80,783.95

### Capital Expenditures

Fixed Assets	-	83,79,721.85
Work In Progress	-	1,30,50,863.00
Investments / Deposits	-	1,67,74,954.73
Net Surplus	-	84,80,904.84

**Total (Rs.) - 12,51,67,980.87**

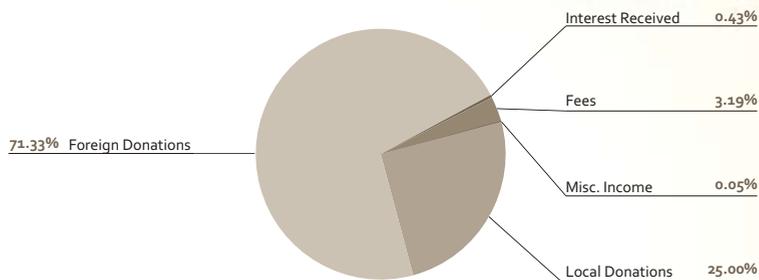


The above financial information has been derived from the audited financial statements of HOPE foundation for the financial year ending 31st March 2009, which was audited by Agarwal Jetley & Co. A complete copy of the audited accounts is available upon request.

HOPE foundation is committed to integrity and transparency in its accounts. We are thoroughly scrutinised by the Government of India, and take pride in spending every rupee that we receive carefully. HOPE foundation is directly involved in helping the poor and building capacity in others who do so, and spends only a small fraction of its income on administration and fundraising.

## Receipts

Local Donations	-	58,84,102.50
Foreign Donations	-	1,67,88,476.01
Interest Received	-	1,01,315.69
Fees	-	7,50,707.00
Misc. Income	-	11,204.00
<b>Total (Rs.)</b>	-	<b>2,35,35,805.20</b>



## Payments

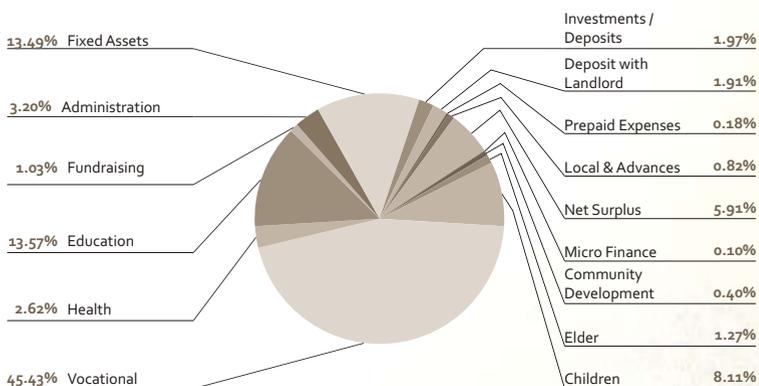
### Revenue Expenditures

Micro Finance	-	23,275.00
Community Development	-	93,060.00
Elder	-	2,98,756.00
Children	-	19,09,051.17
Vocational	-	1,06,92,164.72
Health	-	6,15,857.00
Education	-	31,92,886.23
Fundraising	-	2,43,097.00
Administration	-	7,53,363.11

### Capital Expenditures

Fixed Assets	-	31,73,918.00
Investments / Deposits	-	4,63,032.00
Deposit with Landlord	-	4,50,000.00
Prepaid Expenses	-	41,725.00
Loans & Advances	-	1,93,909.50
Net Surplus	-	13,91,710.47

**Total (Rs.) - 2,35,35,805.20**



The above financial information has been derived from the audited financial statements of HOPE worldwide for the financial year ending 31st March 2009, which was audited by Agarwal Jetley & Co. A complete copy of the audited accounts is available upon request.

HOPE worldwide is committed to integrity and transparency in its accounts. We are thoroughly scrutinised by the Government of India, and take pride in spending every rupee that we receive carefully. HOPE worldwide is directly involved in helping the poor and building capacity in others who do so, and spends only a small fraction of its income on administration and fundraising.

# CHAMPIONS FOR CHANGE

ANNUAL REPORT 2009



HOPE *foundation* is registered under the Societies Registration Act of 1860.

Registration number : S/22367 of 1991.  
12A number : DI(E)/251/92/956 dated 18-08-92  
80G number : DIT(E)/2005-2006/H-251/1384  
FCRA Reg. number : 231650820  
35AC number : F. No. NC-270/353/2004



HOPE *worldwide* India is registered as a Public Charitable Trust on 21st August 2000 at New Delhi.

Registration number : 51489  
12A number : DIT(E)2001-02/H-401/2001/636  
80G number : DIT(E) 2005-2006/H-461/1280  
FCRA Reg. number : 231660788

#### Registered Office:

D-32, Jangpura Extension, New Delhi -110014, INDIA  
Tel.: + 91-11-24314130, 24317359  
Fax: + 91-11-24319672

#### How to donate?

We gratefully accept the donations in cash, cheques or kind.  
It is also possible to donate to us electronically via our bank and our website.

Please e-mail -  
gimms\_andrews@hopeww.org  
for further information on how to donate.

[www.hopefoundation.org.in](http://www.hopefoundation.org.in)

[www.hopeww.in](http://www.hopeww.in)